

**Application for the Information Systems Specialist consultancy work for the “Strengthening Technical and Vocational Education and Training in Cambodia” project.**

To: ELSA SUMIDO  
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# *Resume of Anas Eljamal*

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## **Contact Information**

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## **Career Objectives**

Apply my experience in computing and education into using appropriate technologies for the effectiveness of the operation and administration of educational organizations and for the success of its learners.

## Summary of Experience

**Education:** I have a Masters of Quality Management with emphasis on Quality Management in Education and Bachelor's of Sciences Degree with emphasis on Computer Sciences and Education. In addition to numerous professional certificates and diplomas in various fields related to IT and education.

**Expertise:** I consider myself technologically savvy with a broad understanding of a variety of technologies from applications development, IT infrastructure design and implementation, user support and innovative research and deployment. I possess deep understanding of progressive technology, strategic planning and operational processes.

**Experience:** I have been assuming senior managerial responsibilities for developing technology strategies and directions within growing educational organizations where technology and information systems are critical contributors to the successful operation of the administration, teaching and learning requirements of the organization. I have lead diverse IT teams where the management style was based on collaboration and distributed decision making.

**Leadership Skills:** A strong team builder with a track record of leading teams in diverse functional areas to achieve outstanding results. I work effectively within a collaborative, consensus driven organization with decentralized decision making. I am strong mentor and developer of others. I have experience to lead in a complex environment with multiple users and to engage broad range of people in the pursuit of organizational vision and goals. I am effective at leading significant change. [2]

**Project Management:** I have strong project management skills. I am experienced in traditional Project Management methods as well as Agile and Lean methods. I have experience leading a team to deliver large projects on time and on budget. I have experience in the implementation of major information systems in a multi location environment. I have demonstrated the ability to drive the functionality of the system and maximize its ability to enhance operational efficiency. I consistently complete major projects on time and within acceptable financial parameters.

**Process Management:** I have well-developed process management skills and able to build processes that are efficient, consistent and scalable.

**Interpersonal Skills:** I build and maintain positive, productive relationships with peers, colleagues, staff, faculty, consultants, and suppliers. I create strong team climate both within the IT department and across the rest of the organization. I am flexible, sensible and possess an active sense of humour.

**Communication Skills:** I have good communications skills, written and oral. I am direct, honest and open. I am effective in synthesizing complex issues and conveying technical ideas in non-technical terms. I am a listener.

**Strategic and Conceptual Thinking:** I am able to analyze complex issues and develop strategies or plans of action that focus on root causes not symptoms. I am politically artful to build support across the organization for the vision of IT

## Background Information

### Academic Degrees

**Masters Degree**, Quality Management, University of Wollongong, Spring 1998.

**Graduate Certificate**, Total Quality Management, University of Wollongong, Spring 1997.

**Bachelor's of Sciences**, Computer Science and Mathematics, American University of Beirut, Lebanon, Fall 1985. All my Degrees are accredited by the Government of Ontario through the World Education Services (WES) in Toronto.

### Professional Certificates

2008: Business Continuity Planning, Recovery Planner Inc.

2007: Agile Project Methods, Berteig Consultancy.

2007: Administration of Centralized Wireless Systems, Aruba Inc.

2006: IT Security, Cobit 4.0, ISACA.

2005: SuperNet Operation, North Alberta Institute of Technology.

2004: Work Health and Safety Certificate, Alberta Government.

2003: Global eLearning Workshop from M.I.T., Boston, Learning International Network Consortium.

2002: ICDL Center Manager and Assessor, UNESCO.

2001: Independent Learning Skills, H.C.T\*.

2000: Judging Quality Award, Dubai Quality Award, Dubai Economic Department.

2000: Leadership in Education, Harvard Graduate School of Education.

1995: Facilitation Training Certificate, Instructional Skills Workshop Group, H.C.T\*.

1994: Training the Trainers Certificate, Instructional Skills Workshop Group, H.C.T\*.

1993: Oracle Advanced Application Building Certificate, Oracle.

1990: Curriculum Development, H.C.T\*.

### Professional Membership

**AAHEIT**: Alberta Association in Higher Education for Information Technology ([www.actic.ca](http://www.actic.ca))

**CANHEIT**: Canada Higher Education and Information Technology Consortium

**CANITDIRS**: Canadian IT Directors network

**EduCause**: [www.educause.edu](http://www.educause.edu)

**ISACA**: The Information Systems Audit and Control Association ([www.isaca.org](http://www.isaca.org))

**LIFIA**: Learning Innovations Forum, ([www.lifia.ca](http://www.lifia.ca), [www.lif-fia.org](http://www.lif-fia.org))

**MIT-LINC**: MIT Learning International Network Consortium ([linc.mit.edu](http://linc.mit.edu))

**ACCC**: Association of Canadian Community Colleges ([www.accc.ca](http://www.accc.ca))

**IATHA**: Institute for the Advancement of Teaching in Higher Education ([www.iathe.org](http://www.iathe.org))

**CIOCAN**: Chief Information Officer Association of Canada: ([www.ciocan.ca](http://www.ciocan.ca))

### Work Experience

From	To	Duration	Title, Organization, Country
Sep 2004	Present:	4+ Years	CIO, Keyano College, Alberta
Jun 2000	Sep 2004	4 Years	Manager, Educational Technology and ICT Department, H.C.T*, Dubai Men's College, U.A.E.
May 1992	Jun 2000	8 Years	Managing the Computer Services Department and Student Services, H.C.T* Dubai men's College, U.A.E.
Aug 1989	May 1992	3 Years	Faculty, IT, H.C.T*, Dubai Men's College, U.A.E.
Sep 1988	Jul 1989	1 year	Computer Teacher, Ibn Khaldoun, Bahrain.
Oct 1983	Sep 1988	5 years	Computer Lab Assistant/Teacher, A.C.S and A.U.B
Mar 1981	Mar 1983	1 year	Industrial Instructor, Mitsubishi Heavy Industries, Jubail.

Keyano College Website: [www.keyano.ca](http://www.keyano.ca)

\* H.C.T=Higher Colleges of Technology. Website: [www.hct.ac.ae](http://www.hct.ac.ae)

## Experience in Details

### September 2004 to Present

**Title:** Chief Information Officer

**Organization:** Keyano College, Alberta, Canada ([www.keyano.ca](http://www.keyano.ca))

**Role:** I am a member of the College Affairs Committee. I was responsible for setting, implementing, leading and managing the ICT strategies of the college.

**Major Accomplishments:** implemented VOIP; structured wireless across all campuses; consolidated back end servers through virtualization to support the educational processes; an Educational Portal System; laptops for administration and students; virtual work technologies; Wiki-works; student email system using Live@edu; unified messaging; unified communications and initiated the unified systems project ; single sign-on; and completed a comprehensive IT controls. I have participated in revamping the business and computer science curriculum to meet the present IT challenges in the Oil Sands industry. In addition, I teach Project Management, Operation Management and Human Resources courses at the college.

### June 2000 to September 2004

**Title:** Manager of Educational Technology and ICT Department

**Organization:** Higher Colleges of Technology, Dubai, U.A.E ([www.hct.ac.ae](http://www.hct.ac.ae))

**Role:** I was member of the College Executive Team. I assumed the role of Acting Director. I was responsible for setting, implementing and managing the operation related to educational technology.

**Major Accomplishments:** introduced student laptop program and wireless across the whole campus. I utilized Citrix solutions to minimize down-time learning opportunities. Designed, purchased and implemented state of the art infrastructure to support the educational and administrative operation of the college. I participated in creating an e-Commerce program that evolved into the e-Business degree. I managed teachers' professional development programs that helped them migrate to new teaching paradigms. I managed the technical support and operation function of the college. In 2003, I was a key member in the group that oversaw the construction of a Dhs230M campus and I was responsible for a Dhs23 Million sub-project the overlooked the campus IT infrastructure. This new campus was considered to be a leading edge in the Educational Technology infrastructure.

### May 1992 to June 2000:

**Title** Manager of Student Services and Computer Systems

**Organization:** Higher Colleges of Technology, Dubai, U.A.E ([www.hct.ac.ae](http://www.hct.ac.ae))

**Role:** I manage the students' services function in the college which included student recruitment, student records and registrar. In addition, I managed the computer support functions of the college.

**Major Accomplishments:** Attracted 80% of the potential high school graduates to our college, created and administered policies related to student services and the registrar. Developed and managed a student academic tracking systems. I participated in the creation of a centralized admission center at the level of the country. Purchased and installed automation systems required for the operation of the college (SCT Banner and WebCT.) I participated in the development of numerous IT curricula.

**August 1989 to May 1992****Title:** Faculty of Business Information Systems**Organization:** Higher Colleges of Technology, Dubai, U.A.E (www.hct.ac.ae)**Role:** Teacher of IT courses (database, networking, applications and programming.)**Major Achievements:** Was awarded the Excellence in teaching award. I developed numerous courses for the department. I participated in the process of BTEC accreditation.**Sep 1988 to Jul 1989****Title:** Teacher of Computer Sciences**Organization:** Ibn Khaldoun High School, Manama Bahrain (www.ikns.edu.bh)**Role:** Teacher of programming courses for grades 5 to 9 and Sciences for Grade 5. I developed material for the courses.**Oct 1983 to Sep 1988****(1) Title:** Teacher of Computer Sciences and Mathematics**Organization:** American Community School**Role:** Teacher of Mathematics (Algebra and Geometry) and Computer Sciences.**(2) Title:** Graduate Research Assistant in Computer Sciences**Organization:** American University of Beirut (www.aub.edu.lb)**Role:** Teacher of computer sciences courses for freshman and sophomore years. Graduate assistant to professors in numerous computer courses. I managed the Computer Labs in the Department of Mathematics.**Mar 1981 to April 1983:****Title:** Bilingual Industrial Instructor**Organization:** Mitsubishi heavy Industries (www.mhi.co.jp)**Role:** Instructor of the operation and maintenance of Desalination control room. I have developed teaching and learning material for the trainees in English and Arabic.**References****Present Employer:****Cindy Amerongen**, Vice President,  
External Relations  
Keyano College  
Postal Address:  
8115 Franklin Avenue,  
Fort McMurray Alberta T9H 2H7  
Email:  
Cindy.Amerongen@keyano.ca  
Tel: 780-791-8923**Previous Employer****Norman Gray**, Director, H.C.T.  
Postal address:  
1724 The Chase  
Mississauga, Ontario L5M 4P2  
Email: nlgray@rogers.com  
Tel: (905) 569-0058**Researcher****Dr. Richard Straub**  
Advisor to the Chairman IBM  
Europe, Middle-East and Africa  
Secretary General of the European  
Learning Industry Group (ELIG)  
Director of Development,  
European Foundation for  
Management Development  
Email: [STRAUBR@fr.ibm.com](mailto:STRAUBR@fr.ibm.com)**Online Contribution**

LinkedIn User Name: Anas Eljamal

Educause User Name: Anas Eljamal

Wikipedia User Name: Aboluay

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