

Contact Information

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Education

Doctorate in Education: In pursuit of EdD in Higher Education with the University of Liverpool through the Laureate International Universities Foundation.

Master's Degree, Quality Management, University of Wollongong, Spring 1998.

Graduate Certificate, Total Quality Management, University of Wollongong, Spring 1997.

Bachelor of Sciences, Computer Science and Mathematics, American University of Beirut, Fall 1985.

Professional Certificates

- 2011: Certificate in Emerging Technologies for Learning, University of Manitoba.
- 2011: Completed 3 MOOC, Massive Online Open Courses, on Mobile Teaching, Change Management and Connectivism & Networked Knowledge. Presently enrolled in Learning Analytics course.
- 2009: Moodle Online Administration and Course Design, Remote Learner Inc.
- 2008: Business Continuity Planning, Recovery Planner Inc.
- 2007: Agile Project Methods, Berteig Consultancy.
- 2007: Administration of Centralized Wireless Systems, Aruba Inc.
- 2006: I.T. Security, Cobit 4.0, ISACA.
- 2005: SuperNet Operation, North Alberta Institute of Technology.
- 2004: Work Health and Safety Certificate, Alberta Government.
- 2003: Global eLearning Workshop from M.I.T., Boston, Learning International Network Consortium.
- 2002: ICDL Center Manager and Assessor, UNESCO.
- 2001: Independent Learning Skills Certificate, Higher Colleges of Technology.
- 2000: Judging Quality Awards Certificate, Dubai Quality Award, Dubai Economic Department.
- 2000: Leadership in Education, Harvard Graduate School of Education.
- 1995: Facilitation Training Certificate, Instructional Skills Workshop Group, Higher Colleges of Technology.
- 1994: Training the Trainers Certificate, Instructional Skills Workshop Group, Higher Colleges of Technology.
- 1993: Oracle Advanced Application Building Certificate, Oracle.
- 1990: Curriculum Development, Higher Colleges of Technology.

Professional Memberships

AAHEIT: Alberta Association in Higher Education for Information Technology (www.actic.ca)

CANHEIT: Canada Higher Education and Information Technology Consortium

CANITDIRS: Canadian IT Directors network

EduCause: www.educause.edu

ISACA: The Information Systems Audit and Control Association (www.isaca.org)

LIFIA: Learning Innovations Forum, (www.lifia.ca, www.lif-fia.org)

MIT-LINC: MIT Learning International Network Consortium (linc.mit.edu)

ACCC: Association of Canadian Community Colleges (www.accc.ca)

IATHA: Institute for the Advancement of Teaching in Higher Education (www.iathe.org)

CIOCAN: Chief Information Officer Association of Canada: (www.ciocan.ca)

Work Experience

September 2011 to Present

Personal sabbatical leave to complete my doctorate studies and lead the Fort McMurray City of Compassion initiative.

January 2009 to September 2011

Organization: Keyano College (www.keyano.ca)

The Title: Director of Learning Innovation

Role: A leadership position that promoted excellence in Learning and Instructional methodologies through developing Faculty training programs; introduced online and distant education programs for eCampus Alberta on the Moodle and Blackboard platforms; administered the Program Review processes to maintain high quality delivery of academic programs; developed and implemented necessary training and professional development activities that inspire excellence in learning; supported innovations in alternative teaching methodologies that contribute to students' learning and success; finally, organized online and face to face conferences and seminars to promote innovative learning approaches.

September 2004 to January 2009

Title: Chief Information Officer

Organization: Keyano College, Alberta, Canada (www.keyano.ca)

Role: I was responsible for setting, implementing, leading, training and managing the ICT strategies of the college.

June 2000 to September 2004

Title: Manager of Educational Technology and ICT

Organization: Higher Colleges of Technology, Dubai, U.A.E (www.hct.ac.ae)

Role: As a member of the College Executive Team, assumed the role of Acting Director, was responsible for setting, implementing and managing the operation related to educational technology.

May 1992 to June 2000

Title: Registrar and Manager of Student Services and Computer Systems

Organization: Higher Colleges of Technology, Dubai, U.A.E (www.hct.ac.ae)

Role: Managed the Student Services function which included student recruitment, student records and registrar. In addition, I managed the computer support functions of the college.

August 1989 to May 1992

Title: Faculty of Business Information Systems

Organization: Higher Colleges of Technology, Dubai, U.A.E (www.hct.ac.ae)

Role: Teacher of IT courses (database, networking, applications and programming.)

September 1988 to July 1989

Title: Teacher of Computer Sciences

Organization: Ibn Khaldoun High School, Manama Bahrain (www.ikns.edu.bh)

Role: Teacher of programming courses for grades 5 to 9 and Sciences for Grade 5. I developed teaching material for these courses.

October 1983 to September 1988

Title of the First job: Teacher of Computer Sciences and Mathematics

Organization: American Community School

Role: Teacher of Mathematics and Computer Sciences.

Title of the Second Job: Graduate Research Assistant in Computer Sciences

Organization: American University of Beirut (www.aub.edu.lb)

Role: Teacher of computer science courses for freshman and sophomore years. Graduate assistant to professors in numerous computer courses. I managed the computer labs in the Department of Mathematics and Computer Science.

March 1981 to April 1983

Title: Bilingual Industrial Instructor

Organization: Mitsubishi heavy Industries (www.mhi.co.jp)

Role: Instructor of the operation and maintenance of desalination control room. I developed teaching and learning material for their processes.

References

| Name | Relationship/Title | Contact Details |
|-------------------|---|--|
| Al Adibi | Supervisor Vice President of Administration Keyano College | 8115 Franklin Avenue, Fort McMurray Alberta T9H 2H7 Email: al.adibi@keyano.ca Tel: 780-791-4800 |
| Norman Gray, | Previous Supervisor Director, H.C.T. | 1724 The Chase Mississauga, Ontario L5M 4P2 Email: nlgray@rogers.com Tel: (905) 569-0058 |
| Barbara Armstrong | Direct Report Instructional Design Specialist Keyano College | 8115 Franklin Avenue, Fort McMurray Alberta T9H 2H7 Email: barb.armstrong@keyano.ca Tel: 780-791-4800 |
| Dave Benoit | Previous Direct Report Infrastructure Manager | 8115 Franklin Avenue, Fort McMurray Alberta T9H 2H7 Email: barb.armstrong@keyano.ca Tel: 780-792-5707 |
| Imad Ramadan | Previous Direct Report, Supervisor, Information & Communication Technologies (ICT), Higher Colleges of Technology | Email: imad_ramadan@yahoo.com Tel: +971 554717100 |

Participation in Conferences

I have submitted papers and presentations in the following conferences and professional seminars:

- A presentation about “The Future of Education in the Wiki Age”, Alberta North Symposium, 2008.
- A presentation about “Why Agrarian Students Fail our Educational System”, Alberta North Symposium, 2008.
- A series of workshops about “Challenging the Obvious in Education”, Keyano College Leadership Program, 2007.
- A presentation about “Wiki Learning Model”, Keyano College, 2007.
- A workshop about “Culture and Innovation”, Center of Excellence for Research and Technology, UAE, 2007.
- A workshop about “Management by Remote Control”, Work Force Development Supervisor’s boot camp, 2006.
- A presentation titled: “How ‘knowledge technology’ improves cross-cultural collaboration”, Alberta North Symposium, 2006.
- A presentation about “Human Resources Management in Multicultural Organizations, Wood Buffalo Human Resources Management Association, 2006.
- Presentations about “The Google Boy: How Technology is impacting the learning behaviour of the new generation” and “Cultural Spectacles: Methodologies of understanding the paradigms of different cultures”, Fort McMurray Public School Teachers Conference, 2005.
- A series of presentations about multiculturalism in support for Fort McMurray Multicultural Association, 2004-2007.
- A series of presentations and workshops about “Use of Technology and Laptops” as part of the annual : Laptop Think Day organizes by HCT and Zayed University, 2003-2005.
- A presentation on “Customizing Teaching for Individualized Learning”, LINC, Massachusetts Institute of Technology, February 2003.
- A paper on “Challenges facing Gulf eLearning”, IBM Fly-in Conference, Zayid University, January 2003.
- A paper on “Online assessment in a collaborative medium” in collaboration with a languages teacher, CTELT, May 2002.
- A presentation on “The Blueprints of Educational Technology of the Future” for IBM professionals, May 2002.
- A presentation about “The Future of IT from the perspective of Management and Education”, American University of Sharjah, February 2002.
- A presentation about “Profiling Dubai Students success factors based on their high school culture”, to Business administration Advisory Committee, Dubai Men’s College, June 2001.
- A paper on “the Role of Student Services record keeping in Increasing student success”, the Third Students and Academic Services Conference, Higher Colleges of Technology, May 2001.
- A paper titled “Integrating NAPO Web-based data with the HCT Admission process”, the Second Students and Academic Services Conference, Higher Colleges of Technology, May 2000.
- A paper titled “Integrating Decision Support Systems within the processes of Student Services”, First Students and Academic Services Conference, Higher Colleges of Technology, 1999.
- A paper titled “Implementation of Technology in the Teaching of Higher Education”, Higher Colleges of Technology Annual Conference, 1995.
- Workshop on “Migrating Ron Kaufman’s concepts to College Student Services”, Dubai Men's College, 1998.
- Workshops on “Facilitation of Instructional Skill Workshops”, Higher Colleges of Technology, annually since 1994.